

## Summer Superdraw Terms & Conditions

1) Your purchase of tickets is from Peace Hospice Care ('The Promoter'), solely in accordance with the terms under which the Charity from time to time promotes its raffles.

2) All proceeds from the Summer Superdraw will go to Peace Hospice Care. Registered office address: Peace Hospice Care, Peace Drive, Watford, Hertfordshire WD17 3PH. Registered Charity No: 1002878.

3) By participating in the Summer Superdraw, you agree that: a) You are 18 years of age or over; b) You are a resident of mainland Great Britain (this excludes Northern Ireland, Isle of Man and Channel Islands); c) You will not buy or sell tickets to, on behalf of, or for a person under the age of the age of 16 years; d) You will provide accurate entry information, including your name, personal address and telephone number and accept that it is your responsibility to keep us informed of any changes as soon as they arise.

4) You agree that you shall not be entitled to receive any prize if you are unable to substantiate to The Promoter your representations under articles a), b) and c) above.

5) Participation in the Summer Superdraw can be made by entering online or by returning ticket stubs in the post with appropriate payment (cheque made payable to 'Peace Hospice Care', credit/debit card or cash).

6) Give As You Earn accounts and Charities Aid Foundation (CAF) vouchers cannot be used as payment for Summer Superdraw tickets.

7) The cost of each ticket entry into the Summer Superdraw is £1. You may purchase more than one ticket using one of the payment methods permitted.

8) Payment to enter the Summer Superdraw must be received by Monday 19<sup>th</sup> September 2022. Any ticket entries received after this date may miss entry into the draw and therefore will be considered as a donation to Peace Hospice Care.

9) The Promoter accepts no responsibility for raffle tickets which are lost, damaged, illegible or from which the prize winner cannot be identified, or for any technical failure or event which may cause the competition to be disrupted or corrupted.

10) The Summer Superdraw will take place on Monday 26<sup>th</sup> September 2022. Winning entries will be selected using a random number generator. Prizes are allocated as follows:

£2,022

2x £200

3x £100

4x £50

5x £20  
Luxury hamper

- 11) Please keep the ticket(s) as proof of purchase.
- 12) Prizes for the Summer Superdraw are advertised on the [Peace Hospice Care website](#). There are no alternatives to any prize and no interest is payable. Cash prizes will be paid by cheque and all prizes will be posted to winners within 14 days. Entrants will be notified as to any change in the prize structure.
- 13) The winners will be notified individually by telephone or email.
- 14) The Promoter has the right to change or update the rules to reflect changes in legislation or at their discretion.
- 15) Where The Promoter is unable to contact a prize winner so that a prize remains unclaimed for six months following The Promoter's first attempt to notify the prize winner, The Promoter may apply the prize as it sees fit, including re-offering the prize in future Summer Superdraws.
- 16) The Promoter accepts no responsibility for the loss, theft or delayed receipt of any communication or any delays in bank or credit card payments.
- 17) Failure to comply with any of these rules may result in the disqualification of the entry. The Promoter reserves the right to disqualify any entry at their absolute discretion.
- 18) The Promoter's decision in all matters relating to the Summer Superdraw is final. Peace Hospice Care operates a complaints and disputes procedure which is available via the [Peace Hospice Care website](#). All complaints and disputes will be handled in accordance with the procedure. If your complaint relates to the outcome of your gambling transaction and cannot be dealt with by Peace Hospice Care's complaints procedure to your satisfaction, you have the right, free of charge, to have the matter referred to the Independent Betting Adjudication Service – an independent organisation offering alternative dispute resolution ('ADR') services. Referral of the dispute to an ADR entity will not restrict your right to bring proceedings in respect of the dispute in a court of competent jurisdiction.
- 19) The Promoter is committed to operating the Summer Superdraw in a socially responsible way. If you, or someone you know, needs information and/or help with problem gambling, please call the National Gambling Helpline on 0808 8020 133 or visit the [BeGambleAware website](#). Peace Hospice Care operates a self-exclusion process. If you wish to be excluded from our Summer Superdraw, please email [fundraising@peacehospicecare.org.uk](mailto:fundraising@peacehospicecare.org.uk), or call 01923 330 330.
- 20) Peace Hospice Care is registered and licensed by the Gambling Commission under the Gambling Act 2005. Promoter: Adrian Forth, Peace Hospice Care, Peace Drive, Watford, Hertfordshire WD17 3PH.